

ALL INDIA BSNL EXECUTIVES' ASSOCIATION

CHENNAI TELEPHONES

Circle President

Finance Secretary

Circle Secretary

V.CHANDRASEKARAN

S.SHRITHARAN

P.UDAYASURIYAN

No. AIBSNLEA/CHTD/2015-16/CGM/05

dated 24-11-2015

To

The Chief General Manager
BSNL, Chennai Telephones,
78. P.H.Road, Chennai-600 010.

Sub: Points for improvement in services -Reg.

Respected Madam,

In continuation of our earlier letter, we would like to submit the need to consider the following points on a priority basis that will enhance the quality of our services:

- The huge manpower of Ch.TD can be effectively utilized if our repeated request - namely a thorough work study is to be carried out and implemented without bias, which is a long pending demand from our side.
- There is plenty of talent available in our District to take up the Area GM posts like TXM,CENTRAL, BROAD BAND and also the HR&ADMN. Hence, we request our CGM to consider giving Look After to the Regular DGMs (Officers promoted from TES-Gr.B cadre to Regular JAG status are not to be ignored considering their vast experience) and this action on your part will also boost the Morale of Senior Executives. (This suggestion is also as per BSNL CO guidelines only and hence can be implemented by the Head of Circle directly.)
A kind reference is invited for our earlier submission in this regard vide AIBSNLEA/ChTD/2015-16/CGM/03 - dt 28th September 2015
- Our earlier demand to implement the BSNL CO guidelines (copy enclosed) for ensuring reservation up to E5 scale for post based promotion has not so far been considered in Ch.TD. (Refer AIBSNLEA /Ch.td/2015-16/CGM/DGM-LA/02 dated 9-9-2015)
- It is felt that the potential strength of Madhavam Area is to be analysed and our suggestion to post a DGM for this section will definitely improve our growth.

- Operational Planning wing is vital for any Circle to monitor and project its growth and demand to BSNL CO and there is an urgent necessity to post a DGM separately for OP-Wing.
- The CPT-SSA posting of Executives needs a thorough review and since there is a separate Administration for this SSA for the Non Executives, it is suggested that the procedures and standard followed in tune with SSA Concept may be implemented for Executives also, that is to say, in SSA set up, there is no CFA/CM/Transmission wing and all are under the control of the same GM/DGM/DE. Accordingly if a separate GM is assigned for CPT-SSA as a whole, then the strength of officers down below can be effectively reduced by amalgamating the CFA/CM/TXM work to the respective Area Divisional Engineers, keeping only one nodal officer in the rank of DGM/DE for the CM/TXM wings for the entire SSA. This will also lead to increased availability of Officers to improve our services in the demanding Chennai Metro.
- Further, as suggested earlier we request the Administration to post those Executives JTO/SDE/DE who are on request transfer from other Circles to Chennai (other than those coming back to Ch.TD on redeployment) in CPT SSA with an assurance for a requested place of posting after their Tenure period at CPT-SSA is over. Moreover we once again **request our CGM to kindly recall the appeal made by us during our Circle Conference held on 22-05-2015 to take up the CPT-SSA issue with BSNL CO and declare it as a Soft Tenure as prevalent in other Circles.**
- Transmission equipments are available all over CHTD along with BB equipments; **However the Bills of TXM wing are processed in Single BA only while for BB (I&M) wing alone, processing of bills in single BA is being denied.** Broadband being bread winner of BSNL Ch.TD, topmost priority may be extended to this wing also at par with TXM for approval of single Business Area.

We request our CGM to kindly consider all the above points in the right perspective and also grant an appointment to our Association for further discussion based on the above as Agenda points, so that further inputs can be submitted by us to CGM, if required.

With warm regards,

P.UDAYASURIYAN
(CIRCLE SECRETARY)

Copy to: The Sr. General Manager (HR & ADMN), BSNL Chennai Telephones.